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OSMOSERS-TROUBLESHOOTING

| PROBLEMS | POSSIBLES CAUSES | SUGGESTED ACTION |
|---|--|--|
| water ; indicator <i>PUMP</i> switched | ; Power switch is on OFF position. | Switch ON the device |
| | - The water supply of the tap closed or insufficient pressure (in that case the light "SOURCE" is on). | Check the water supply |
| | - water hose folded or obstructed | Check that the inlet pipe is not damaged. |
| No production of purified water - Power light ON - all control light indicators OFF | - on power supply | Check and replace the fuses |
| - Not or low purified water production - indicator <i>PUMP</i> light ON - Pump running | Pre-treatment clogged | Replace the pre-treatment filters before the RO membrane |
| | | Increase the flow of the inlet water |
| | Reverse osmosis membrane clogged | Change the membrane |
| Not or low purified water production - indicator PUMP light ON - Pump always OFF | Pump fuse burned | Replace the pump fuse |
| Light indicators FULL and PUMP alternate | Defectiveness of the high-pressure sensor or check valve. | Pressure sensor and check valve |
| Lack of pressure and low flow output | - Watertank hand valve closed. | Turn ON the watertank hand valve |
| | volume of pure water need above the specification of the water purifier | Wait the watertank is filled again |
| | - Lack of pressure in the pressurised watertank | Re-adjust the air-pressure of the water tank |
| purified water conductivity too high | Resin saturated. | Replace resin cartridge or bottle |
| - POWER & FULL indicators ON - Pump OFF - Drain flowing continuously | - Inlet solenoid valve defective | Replace the inlet solenoid valve |
| Conductivity meter display OFF | Batteries out of order | Replace the batteries |

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